| Joydens Wood Pharmacy, 2 Birchwood Parade, Wilmington, Kent, DA2 7NJ. |   |
|---|---|
| 2015-2016   |   |
| Patient Survey  | Q10 If you have any comments about how the service from this pharmacy could be improved, please write them in here:   |
| Date  |   |
| 4.3.16  | Fantastic local surgery. Staff are always very helpful. The pharmacist is amazing.  |
| 4.3.16  | Often have to return to complete an order – minor inconvenience.  |
| 17.3.16   | Pharmacist(s) have been excellent! Thank you.   |
| 15.3.16   | Like having the personal touch of a local pharmacy.   |
| 18.3.16   | Always a pleasure to visit.   |
| 19.3.16   | Keep up the good work!  |
| 18.3.16   | Ever since I was small, we/I have always used this pharmacy and will continue to do so. Staff/service are beyond excellent and treat everyone kindly and in a very professional manner. I love it here. Thank you for always being here and providing an excellent service. |
| 21.3.16   | The pharmacist has always been very helpful with queries anout our medication and readily gives advice on minor ailments and irritations.   |
| 15.4.16   | Cannot be improved.   |
| 8.4.16  | It is perfect now.  |
| 30.1.16   | Excellent service every visit. Staff and pharmacist always very pleasant.   |
| 29.1.16   | Very good service as always.  |
| 30.1.16   | The staff at this pharmacy have always been great with our family and due to various health problems within our household and regular medications, we use this pharmacy a lot.  |
| 28.1.16   | A very good service provided to all local residents.  |
| 10.2.16   | Always an excellent service with friendly and helpful staff.  |
| 12.1.16   | Not closing lunchtimes.   |
| 15.2.16   | Nil.  |
| 22.2.16   | Excellent service by a friendly team of people.   |
| 19.3.16   | Very helpful, friendly staff!   |
| 8.2.16  | No need for improvement. I have always received excellent service from staff and the pharmacist. Thank you.   |