

OUR OTHER SERVICES (..continued)

Handicapped Living

We can either supply from stock or order, wheelchairs, commodes, high seat chairs, anti-pressure products, toilet and kitchen and eating aids.

Health Education Leaflets

Come in and help yourself to our health education leaflets on how to keep yourself well. They are always on display. Do make a special point of looking out for the new ones each month.

Health Foods

We pride ourselves on our range of health foods, and can give expert advice on choosing extra things for your diet, such as vitamins, fibre, minerals and tonics.

Holiday Needs

Please ask us to see our list of things you may need for your holiday. Our Pharmacist is always glad to give advice about avoiding sunburn, tummy upsets, malaria and other holiday risks and to recommend suitable remedies and precautions.

Hosiery

We can supply nearly all kinds of special NHS stockings.

Incontinence Supplies

We can advise you in confidence about helpful items such as pads, pants, mattress covers, sheets, and anything you need.

Office & Industrial Medical Supplies

We can supply first aid and medical goods to offices, shops and factories throughout the area.

Reading Glasses

We have a good selection of reasonably priced, fashionable reading glasses and can help in choosing the most suitable glasses for you.

OUR OTHER SERVICES (..continued)

Residential and Nursing Homes

We can give a pharmaceutical service to residential and nursing homes in the area. This includes delivering medicines and giving advice on using, storing and disposing of them safely. We can also help with keeping various computerised records to make the proprietor's job easier.

Slimming Aids

We stock various slim foods and drink supplements to help you reduce your weight in a safe manner. Our Pharmacist will be happy to go through the options with you.

Stopping Smoking

We can advise you on the many new products that are currently available to help you stop smoking such as patches, chewing gums and inhalators so you can decide which is best for you.

Surgery Equipment

We can order medical equipment for doctor's surgeries, nurses and midwives. Please ask us for a catalogue.

Other Services

If we do not have any specific item that you need, please ask and we will do our best to obtain it – usually within a day or so if in stock with the suppliers.

Naturally we cannot detail all the services we offer on this leaflet - that would be too long! Please contact us if you feel we can help you - we welcome your visit and will do our best to assist you.

Your Satisfaction & Complaints

If at any time you would like to discuss with us how our services to you could be improved or if you are dissatisfied with the service or products we have supplied, please let us know by contacting Jasmin Wasu. We will undertake to look into any complaint promptly and explain the position to you.

*Jasmin Wasu MRPharmS
And the team welcomes you to*

JOYDENS WOOD PHARMACY

**2 Birchwood Parade
Wilmington
Kent DA2 7NJ**

Tel: (01322) 522711



**The National Pharmaceutical Association
Member No. 18121**

As your local community pharmacy, we can offer a wide range of services and facilities for you and your family. Find out more here

OPENING HOURS

Monday, Tuesday, Friday	9:00am - 7:00pm
Wednesday, Thursday	9:00am - 6:30pm
Saturday	9:00am - 5:30pm

**We are closed for lunch between
1:00 pm - 2:00pm
and also all day on Sunday**

YOUR PRESCRIPTION & NHS

Dispensing

We can dispense both NHS and private prescriptions. We have a wide range of medicines including the latest remedies.

When we dispense your prescriptions we keep a record of the items dispensed. When you next bring a prescription here, our records will quickly tell us whether you may safely take a medicine with other medicines you may be taking. Our labels will automatically give you warnings about alcohol, drowsiness, driving and so on.

For your peace of mind, we are fully registered with the Information Commissioner Office and fully comply with the requirements of the Data Protection Act and the NHS code of practice on confidentiality..

Medicine Containers

We put all tablets and capsules in “child resistant containers” unless you ask us not to. This does not mean that they are “child proof” - nothing is!

ALWAYS KEEP ALL MEDICINES OUT OF REACH OF CHILDREN'S SIGHT AND REACH.

We can recommend suitable containers for those people that may require special containers to enable them to remember to take their medicines regularly and accurately.

Medicine Sales

When we are open there is always a pharmacist present to give you advice on treating minor illnesses using our wide range of well-known trusted products. We have a private consultation room where you can speak in confidence to the pharmacist.

Repeat Prescription

For your convenience, we operate a repeat collection service in conjunction with local doctors. On the first occasion that you use this service, you will need to visit the pharmacy to complete a simple form authorising us to collect your prescriptions direct from your surgery. From then on, you simply contact your doctor for a repeat prescription and WE WILL COLLECT the prescription on your behalf - you then simply collect the prescribed items from us.

YOUR PRESCRIPTION & NHS (..continued)

Repeat Dispensing

We can dispense NHS repeat dispensing prescriptions issued by your doctor. Ask us for more information about this service.

Emergency Dispensing

For emergency dispensing at night, on Sundays and public holidays, contact your local Police and they will arrange for a pharmacist to be called out.

Emergency Supplies

We may be able to help you if you need a prescription medicine in an emergency when it is not possible to get to your doctor. We can only do this in genuine emergencies. As this cannot be done under the NHS, we have to charge you for this service.

Unwanted Medicines

Return all unused medicines to us where they will be safely destroyed. Please DO NOT HOARD MEDICINES - it can be fatal.

OUR OTHER SERVICES

As your local community pharmacy, our aim is to offer a wide range of products and services at your doorstep offering excellent value including:

Advice

You are always welcome to visit us and speak to our experienced pharmacist - you will be taking good FREE advice!

Baby Care

We are able to offer professional advice on a wide range of baby products including medicines suitable for children, baby foods, nappies, toiletries and toys.

Blood Pressure

We stock equipment so that you can monitor your own blood pressure accurately in the comfort of your own home.

Chiropody

These days there is a much wide choice of foot care products and we are always glad to advise you about and particular need or problem.

Diabetes

We stock a range of monitors so that you can check your blood sugar levels at home. The Pharmacist is always available to discuss any specific concerns.

Fertility Testing

We can advise you on buying and using thermometers and testing kits for home use. These show when a woman's fertility is at its highest. Full information on how to use these kits is freely available from the pharmacist.

First Aid Supplies

We can supply first aid kits to meet most health and safety requirements. We can usually supply special kits for your own needs.

